



Informatics
Building Better Solutions Through Intergration

State Informatics Limited (SIL)
&
Informatics International Limited (IIL)

InfoIns Strategic Insurance

AGENDA

09h20 - 09h30 Corporate Presentation by SIL

09h30 - 09h40 Corporate Presentation by IIL

09h40 - 10h40 Presentation on InfoIns by IIL

- *Sales & Marketing*
- *Underwriting*
- *Receipting*
- *Claims*
- *Re-insurance*

10h40 - 11h00 Tea Break

11h00 - 12h00 InfoIns Demo

12h00 - 12h30 Questions & Answers

12h30 - Lunch (Buffet)



SIL : BRIEF OVERVIEW

- **Created in 1989 to implement IT applications for the Government of Mauritius**
- **Since then SIL has diversified its range of products and services**
- **Leading Service Provider in ICT in Mauritius and the region**
- **Over 150 major IT projects completed**
- **Strong presence in South, East and Central Africa**
- **SIL provides TURNKEY solutions of high standard**



VISION

- In three years, SIL will **consolidate** and **expand** its business activities by building on its **human capital** to be the **best solution provider** and the **preferred partner** in the ICT sector.

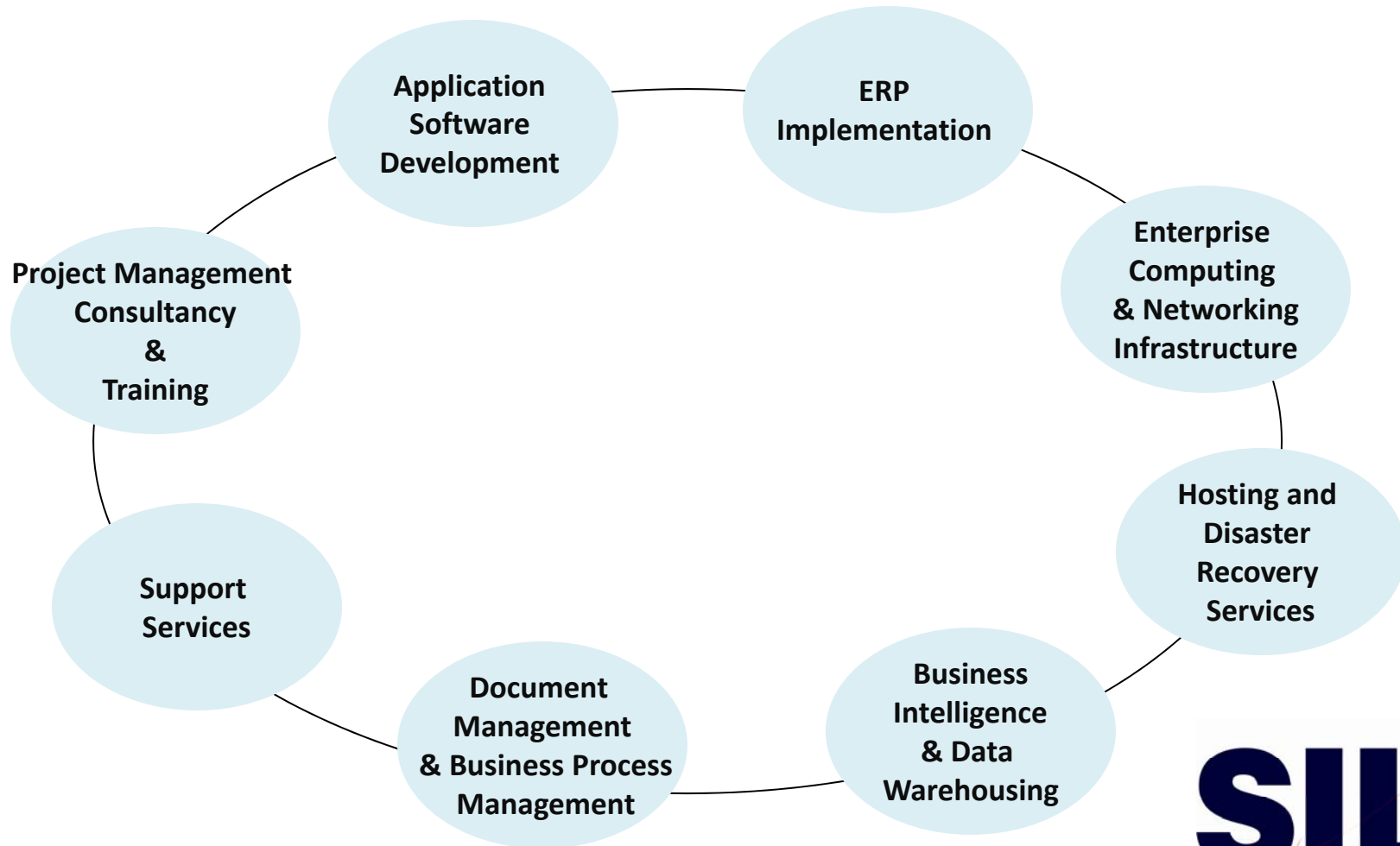


MISSION

- SIL advises on, designs and implements total & high availability solutions, in areas of ERP implementation , enterprise computing solutions, disaster recovery, software development, facility management, IT consultings, training and support services using innovative technologies from leading ICT players.
- SIL provides solutions for the public and private sectors in particular for administration, pension, finance, banking, insurance, utilities, telecom, health.
- SIL empowers its customers through end user training on applications, training on technologies and hand holding.
- SIL, a learning organisation, with an innovative culture ensures the smooth running of the IT systems by providing a round the clock support service with business continuity facilities including a helpdesk.



OUR CORE BUSINESS LINES ARE:



TECHNOLOGY PARTNERS



Symantec Gold Partner



OUR CERTIFIED STAFF

SIL's professionals have been trained in advanced techniques to provide our clients with high-level services in both hardware and software.

Certified Engineers

- Certified Oracle Application Developers
- Certified Oracle Database Administrators (DBA)
- Oracle Applications Consultants
- Sun Certified Sales Engineers
- Sun Certified System Engineers
- IBM Certified Sales Engineers
- IBM Certified System Engineers
- Symantec Data Protection (DP) Certified Professionals
- Symantec High Availability (HA) Certified Professionals



ORACLE



Microsoft



OUR CERTIFIED STAFF (contd...)

SIL's professionals have been trained in advanced techniques to provide our clients with high-level services in both hardware and software.

Certified Engineers

- Cisco Certified Network Associate
- Cisco Wireless WAN Specialist
- Microsoft Certified Systems Developer
- Microsoft Certified Navision Consultants



ORACLE®



Microsoft



OUR DOMAIN EXPERTISE

- Public Services
- Financial Services and Insurance
- Logistics and Utilities
- Educational Institutions
- Port Operations
- Health
- Textile Industry
- Transport
- Telecommunication



SOME OF OUR CUSTOMERS

Insurance

- British American Insurance
- Mauritius Union Assurance
- SICOM Ltd
- Sugar Insurance Fund Board

Educational Institutions

- Human Resource Development Council
- Mahatma Gandhi Institute

Trading & Others

- SIRUD
- Agricultural Marketing Board (AMB)
- Mauritius Duty Free Paradise (MDFP)
- FUEL & MEDINE SE
- Leal Communication Informatics
- Central Depository Settlement (CDS)
- Stock Exchange of Mauritius
- State Trading Corporation

Telecommunications

- Mauritius Telecom
- Bharati Telesoft Ltd
- Airtel (Seychelles)

Textile Industry

- Companies Mauricienne de Textile
- Star Knitwear

Construction

- Gamma Civic
- General Construction

Port Authorities

- Cargo Handling Corporation
- Mauritius Port Authority
- Airports of Mauritius Ltd (AML)

SOME OF OUR CUSTOMERS (contd...)

Banking

- State Bank of Mauritius
- Mauritius Commercial Bank
- Development Bank of Mauritius
- Mauritius Post and Cooperative Bank
- Barclays Bank
- Bramer Bank

Transport

- Air Mauritius Limited
- National Transport Authority

Financial Services

- Stock Exchange of Mauritius
- Mauritius Mutual Aid Association
- Financial Services Commission

Utilities

- Central Water Authority
- Central Electricity Board

Public Sector

- Accountant General - Treasury System
- Mauritius Revenue Authority
- Supreme Court
- Companies Division
- Passport & Immigration Office
- Business Parks of Mauritius Ltd (BPML)
- Registrar General Department
- Information and Communication Technology Authority
- Ministry Of Health & Quality of Life
- Ministry of Public Utilities
- Ministry of Social Security
- Mauritius Housing Company Ltd
- Electoral Commissioners Office

STATE INFORMATICS LIMITED IN AFRICA



OUR QUALITY JOURNEY

- Capability Maturity Model (CMM) Level 3
- ISO 9001: 2000 Certified
- MQI Award for Quality Improvement (2002)
- MQI Best Practice Award (2003)
- MQI National Quality Award (2006)



SIL IN THE INSURANCE INDUSTRY

SIL has implemented the following solutions for Insurance organisations *since 1995*:

1. Life Assurance System:

It is a system that provides functions to support the life assurance business. The functions are grouped into modules and the different modules present in the system are:

- Reference Module
- Quotation Module
- Medical Module
- Underwriting Module
- Servicing Module
- Claim Module
- Accounts Module

SIL IN THE INSURANCE INDUSTRY

2. General Insurance System – (InfoIns)

It is a system that caters for the following types of insurance classes :

- Fire
- Motor
- Marine
- Properties and Liabilities
- Miscellaneous and all other general Insurance classes

The main modules are,

- Underwriting (caters for both commercial and individual insurances)
- Receipting
- Claims
- Payment
- Reinsurance
- Sales and Marketing
- InfoIns own Finance module

SIL IN THE INSURANCE INDUSTRY

3. Supply installation and commissioning of appropriate Enterprise Computing Infrastructure solutions:

- Servers
- Storage Arrays
- Networking and Security Solutions Intel Servers
- Back up solutions

4. Disaster Recovery Services

SIL also offers Disaster Recovery (DR) Services to its customers so as to prepare the replacement of information system and to counteract interruptions in business activities and to protect business processes from the effects of major failures or disasters.

OUR OFFERINGS

SIL and IIL can provide the following to your organisation:

- Requirements Study
- Relevant and Appropriate Licensing Solutions
- Customisation of Solutions
- Implementation
- Training
- Expertise from Certified Resources
- Support and Maintenance Services

KEY FACTS

- **The largest IT company in Mauritius offering TURNKEY Solutions locally and in the region**
- **Strong Focus on Quality of Service Delivery**
- **20 Years of solid experience in the IT Industry**
- **Almost 15 years of Domain Expertise in the Insurance Industry**
- **Continuous investment in our Human Capital**
- **Preferred Partner from major international leading vendors**