

Our Partners:

ORACLE CERTIFIED ADVANTAGE PARTNER



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EMC²
where information lives[®]



With SIL Services, your organization will benefit from:

- *Maximum Protection for virtually all your Platforms*
- *A Disaster-Proven Infrastructure*
 - *24/7 Access to System and Telecommunications Experts*
- *Flexible Options to meet your needs*

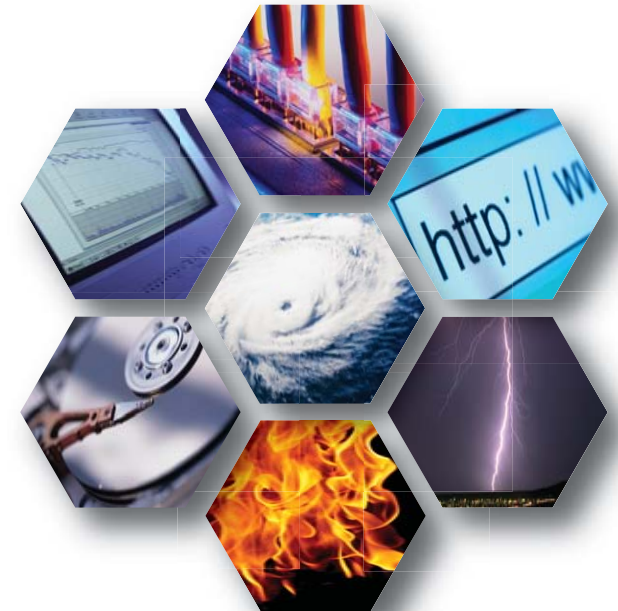
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Disaster Recovery Services

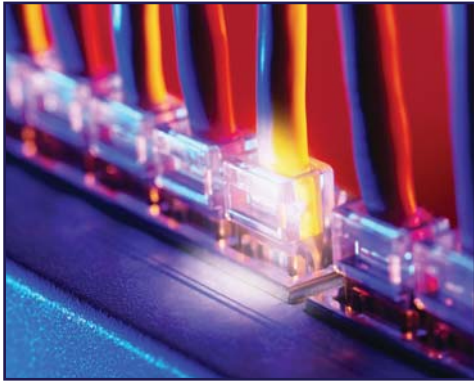


*Keeping your Business ..
.. in Business*

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SIL Disaster Recovery Services

*Your Critical Information ..
.. Too Important not to Protect*



A Disaster Recovery (DR) service for forward-thinking businesses looking to preserve critical data in case of a catastrophe or any other event causing prolonged system failure.

In today's challenging business environment, access to information is a competitive advantage. Protecting, recovering, and ensuring information availability of company resources in the event of a disaster is critical. Customers demand up-to-date product and service information; and regulatory agencies mandate the amount of time some businesses are required to get back online.

Stay Prepared

Whether it's a temporary power outage or a far-reaching natural disaster, devastating consequences can result from any event with the potential to interrupt "business as usual" at your production site. Lost revenue, lost customers, and lost productivity are just a few examples. What's more, Gartner Group has stated that two out of five enterprises that experience a significant disaster go out of business within five years. A keen awareness of such risks is leading more businesses to put strong IT Disaster Recovery systems in place.

With many years of experience in system and data availability solutions, we understand what it takes to keep a complex systems/application environment operating during crisis conditions. Delivered as a custom service, our offering encompasses the range of IT Disaster Recovery needs. Our Disaster Recovery Services are designed to ensure that enterprises like yours have the facilities, systems, tools, and data necessary to stay viable at times when your production IT site can't be.

When you rely on SIL's Disaster Recovery Services, you're always prepared for the worst. As one of the leading IT Company's in Mauritius that pioneered the Disaster Recovery industry, we offer a range of solutions for keeping you up and running despite unplanned interruptions to your business. SIL provides an approach to business protection that helps customers recover when their businesses experience disasters

Scope of Disaster Recovery Service

SIL has developed an affordable Disaster Recovery Service that is tailored to fit the needs of small, mid-sized and large business customers. We provide the following Services:

- ▷ Establish the potential impact of a disaster on the IT production site
- ▷ Define recovery time frames and priorities
- ▷ Determine technical requirements and dependencies
- ▷ Maximum level of physical security at DR site
- ▷ Utility power, internet access and environmental redundancy at DR site
- ▷ Firewall protected systems at DR site
- ▷ Responsibility for daily operations at DR site
- ▷ Hardware maintenance at DR site
- ▷ Complete responsibility for all hardware functioning with uptime of 99% at DR site
- ▷ Certified on site engineers



Our Four Main Service Options

▷ Offsite backup

The remote secure storage of duplicate copies of every backup activity performed at the primary site – to be used in case of a major disaster at the Primary Site

▷ Cold Site backup

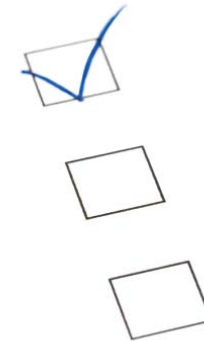
An empty facility, located away from the Primary Site, with necessary data-center infrastructure, without IT systems, ready for installation and business operations in the event of a disaster that may render the Primary Site unusable for normal IT operations

▷ Warm Site Backup

A dedicated remote data-center facility with all the necessary infrastructure, hardware, software and communications equipment deployed in an offline mode, with the online data from the Primary Site being backed up and archived at the remote data-center periodically

▷ Hot Site backup

A remote site provisioned with all data-center facilities, dedicated IT infrastructure and real-time replication of transaction / business data from the Primary Site, proving a 'near' exact replica of the data at the Primary Site



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